THE SOURCE OF TOCCOA'S WATER

Our main source of drinking water is Lake Toccoa located on Highway 17 Alternate approximately 2.5 miles north of the city. The lake is supplemented by pumping water from Davidson Creek Reservoir and Lake Yonah. This report shows that our drinking water is safe and meets or exceeds federal and state requirements. The amount of drinking water treated in 2021 totaled 1.71 billion gallons!

TOCCOA'S WATER IS MONITORED FOR SAFETY

The City of Toccoa Water Treatment Facility, located at 2611 Falls Road, routinely monitors your drinking water according to federal and state laws. Our laboratory performed more than **62,012 chemical analyses** and **3,681 microbiological lab** tests during calendar year 2021. Drinking water, including bottled water, may possibly be expected to contain at least small amounts of contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Helpline (1-800-426-4791).

TOCCOA'S WATER MEETS FEDERAL STANDARDS

All water sources, including reservoirs and surface water, travel over the surface of land or through the ground and dissolve naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from human & animal activity. Some people are more vulnerable to contaminants found in drinking water than the general population. Immuno-compromised persons such as persons undergoing chemotherapy, immune system disorders, elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on how to lessen the risk of infection by microbial contaminants are available from the Safe Drinking Water Helpline at 1-800-426-4791 or online at https://www.epa.gov/ground-water-and-drinking-water/safe-drinking-water-information-system-sdwis-federal-reporting.

CITY OF TOCCOA WATER UTILITY MISSION STATEMENT

- To provide safe, potable water and services to the citizens of Toccoa and Stephens County.
- To preserve the public health by the protection of quality and quantity of water available through the state and federal laws sound management practices and operating procedures.
- To keep the public well informed and to maintain the development and training of employees.

FIND OUT MORE ABOUT TOCCOA'S WATER

We appreciate the comments we receive from our customers. This report is designed to inform you about the quality water we provide to you every day. Our goal is to provide a safe and dependable supply of water. We want you to understand the efforts we make to continually improve the water treatment process and protect our valuable water resources. We are committed to ensuring the quality of your water.

To keep our valued customers informed about our water utility, tours can be arranged by calling John Estes at 706-282-3264. Additionally, the City of Toccoa City Commission meets on the second and fourth Monday of every month at 5 pm. Your participation is welcome.

IF YOU HAVE ANY QUESTIONS CONCERNING THIS REPORT OR OUR WATER UTILITY, CONTACT THE CITY OF TOCCOA AT
706-886-8451

**FOR BILLING INQUIRIES, PLEASE CALL
706-282-3222**

**City of Toccoa Utilities Department
P.O. Box 579
Toccoa, GA 30577
706-282-3257
www.cityoftoccoa.com**

CITY OF TOCCOA
Drinking Water Quality Report
July, 2022
PWSID# GA2570001

REGULATED SUBSTANCES
(January – December 2021)

Substance Tested (Unit)	MCLG (maximum contaminant level goal)	MCL (maximum contaminant level)	Amount Detected	Violation	Probable Source
Copper (ppb)	1300	1300[1]	240	NO	Corrosion of household plumbing systems.
Fluoride (ppm)	4.0	4.0	0.76	NO	Additive that promotes strong teeth.
Lead (ppb)	0	15[1]	0	NO	Corrosion of household plumbing systems.
Turbidity (NTU)	N/A	TT=1.0 NTU TT = Percentage of SAMPLE <0.30 NTU	0.11 100%	NO	Soil runoff and erosion.
Total Coliform (Bacteria)	0%	5%	0%	NO	Coliform bacteria are naturally present in the environment and are used as an indicator that other potentially harmful bacteria may be present.

Contaminants	MCLG	MCL	Sample Date	Range of Detection	Violation	Probable Source
Total Trihalolmethane (ppb)	N/A	80	09/1/2021	(44.48–60.58)	NO	By-Product of water chlorination.

NOTE: The Georgia Environmental Protection Division (GEPD) has determined that the concentration of certain water quality parameters does not change frequently within our system; therefore, some of the data presented in this report is greater than one year old. **NOTE:** The Water System has a waiver for Synthetic Organic Compounds (SOC) and Inorganic Compounds (ICO). Date issued November 1, 2019. Effective date of waiver is from January 1, 2020 until December 31, 2022. A copy of the certificate is available upon request by calling 706-282-3257. More information is available at http://gadrinkingwater.net.

Definitions

ppm - parts per million or milligrams per liter - one part per million corresponds to one minute in two years, or a single penny in $10,000.

ppb - parts per billion or micrograms per liter - one part per billion corresponds to one minute in 2,000 years or a single penny in $10 million.

NTU - nephelometic turbidity units - a measure of the clarity of the water. Turbidity in excess of 5 NTU is just noticeable to the average person.

MCL - maximum containment level - the highest level of a contaminant that is allowed in drinking water. MCL's are set as close the the MCLG's as feasible using the best available technology.

MCLG - maximum contaminant level goal - the highest level of contaminant in drinking water below which there is no known or expected risk to health. MCLG's allow a margin of safety.

TT - treatment technique - a required process intended to reduce the level of a contaminant in drinking water.

N/A - Not Applicable.

Turbidity - is a measure of the cloudiness of water. We monitor turbidity because it is a good indicator of the effectiveness of our filtration system.

A Source Water Assessment was completed by the University of Georgia in October, 2003. The report is available for review at City Hall - Utilities Department located on the third floor.

The Water Laboratory is certified to perform bacteriological analysis. Samples are taken from various sites approved by GEPD and analyzed for coliform bacteria. Samples taken from all new water mains are also analyzed for compliance with EPD requirements before the mains are put in service and taps can be made.

Lead and Copper results were completed September, 2019.
Next testing schedule is due in 2022.

[1] Action Level for Copper and Lead (Note: Sites exceed Action Level = 0)

LEAD SAFETY PRECAUTIONS

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with the customers service lines and home plumbing. The City of Toccoa Water Utility is responsible for providing high quality drinking water, but we cannot control the variety of materials used in the customers plumbing components.

When your water has been sitting for several hours you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested.
Information on lead in drinking water testing methods and steps you can take to minimize exposure is available by calling the Safe Drinking Water Helpline or online at
http://www.epa.gov/safewater/lead.