



Toccoa Natural Gas

Beginning **September 1, 2020**, Toccoa Natural Gas will resume service disconnections due to non-payment. Additionally, late fees and penalty charges will resume for delinquent accounts. Fees for checks returned due to insufficient funds and transaction fees for credit card/debit card use for residential customers will also resume. Special Repayment Plan options and financial arrangements to pay current outstanding balances can be made by calling 828-349-1222 during normal business hours.

Available local financial support can be found at:

(1) North Carolina Department of Health and Human Services' Crisis Intervention Program (contact Macon County Department of Social Services at 828-349-2124)

(2) Low Income Home Energy Assistant Program (LIHEAP)

Address: 1832 Lakeside Drive, Franklin, NC 28734

State Courier #: 08-49-03

Phone: 828-349-2124

Fax Number: 828-349-2401

Emergency Phone: 828-524-2811

website: maconnc.org/dss.html

This notice is being sent to Toccoa Natural Gas North Carolina customers in accordance with the North Carolina Utilities Commission Emergency Order No. 142