

**PUBLIC NOTIFICATION**  
**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**HAA5 & TTHM VIOLATIONS AT The Toccoa Water System**

Our community water system recently violated a drinking water standard. Although this is not an emergency, as our customers you have the right to know what happened, what you should do, and what we are doing to correct this situation. We routinely monitor for the presence of drinking water contaminants. We have been notified by the State that our water system exceeded the maximum contaminant levels (MCL) for the following:

Violation ID	Compliance Period	Site #	Analyte	Concentration	MCL
2024-11720	2Q2024 – 04/01/2024 – 06/30/2024	501	HAA5	0.064 mg/L	0.060 mg/L
2024-11721	2Q2024 – 04/01/2024 – 06/30/2024	504	HAA5	0.061 mg/L	0.060 mg/L
2024-11722	2Q2024 – 04/01/2024 – 06/30/2024	501	TTHM	0.081 mg/L	0.080 mg/L

***What should I do?*** There is nothing you need to do at this time. You do not need to boil your water or take other corrective actions. Residents should not be alarmed and do not need to seek alternative water supplies. We are taking corrective actions to ensure that adequate monitoring and reporting will be maintained.

***What does this mean?*** Some people who drink water containing Trihalomethanes in excess of the MCL over **many years may** experience problems with their liver, kidneys, or central nervous system, and **may** have an increased risk of getting cancer. Some people who drink water containing Total Haloacetic Acids in excess of the maximum contaminant level (MCL) over **many years may** have an increased risk of getting cancer. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you **may** be at increased risk and should seek advice from your health care providers about drinking this water.

***What is being done?*** To lower TTHM and HAA5 levels in our system, we have lowered our finished water chlorine concentration, reduced filter run times, and begun increased flushing to reduce water age. **We expect to be back within normal limits before the end of December 2024.**

For more information, please contact Toccoa City Hall at **(706) 886-8451**.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is provided by **The Toccoa Water System**

WSID: **GA2570001**

Date of public notice distributed: November 16, 2024

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**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**HAA5 & TTHM VIOLATIONS AT The Toccoa Water System**

Our community water system recently violated a drinking water standard. Although this is not an emergency, as our customers you have the right to know what happened, what you should do, and what we are doing to correct this situation. We routinely monitor for the presence of drinking water contaminants. We have been notified by the State that our water system exceeded the maximum contaminant levels (MCL) for the following:

Violation ID	Compliance Period	Site #	Analyte	Concentration	MCL
2025-11724	4Q2024 - 10/01/2024 - 12/31/2024	501	TTHM	0.081 mg/L	0.080 mg/L
2025-11725	4Q2024 - 10/01/2024 - 12/31/2024	504	TTHM	0.085 mg/L	0.080 mg/L

***What should I do?*** There is nothing you need to do at this time. You do not need to boil your water or take other corrective actions. Residents should not be alarmed and do not need to seek alternative water supplies. We are taking corrective actions to ensure that adequate monitoring and reporting will be maintained.

***What does this mean?*** Some people who drink water containing Trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

***What is being done?*** Once we were made aware of the violation, we began city-wide, concerted efforts to return to compliance. To lower TTHM levels in our system, we lowered our finished water chlorine concentration, reduced filter run times, and began increased flushing to reduce water age. We also began monthly testing in addition to the required quarterly testing to verify TTHM levels were declining. As of Q1 2025, the Toccoa Water System is back in compliance with TTHM concentrations below the MCL, and we will continue these practices to remain in compliance.

For more information, please contact Toccoa City Hall at (706)886-8451.

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This notice is provided by **The Toccoa Water System**

WSID: **GA2570001**

Date of public notice distributed: April 18, 2025